

New Apostolic Church Burial Fund

On Thursday evening 23 May 2019, District Apostle J Kriel conducted a Burial Fund meeting in Silvertown Auditorium.

The meeting was televised live on NACTV, with members throughout Southern Africa able to watch it in their congregations, or from the comfort of their homes.

During the meeting, the District Apostle discussed the future of the Burial Fund, highlighting and explaining a few important changes. These changes were imposed upon us by the rules set out by the Financial Services Conduct Authority. He also assured members of the fund that no member on the committee will receive any commission out of the new deal.

The Burial Fund continues to subsidize current premiums and in addition pays the Living Benefits premiums. Members are encouraged to utilize this benefit.

The following changes are applicable to SOUTH AFRICA only

- The Fund will continue to operate as usual, however, as of 1 July 2019 the Risk will be underwritten by Old Mutual
- Fund continues to collect premiums in congregations
Premiums are payable annually in advance - cover is valid for a 12 month period covering July to June
Premiums will be collected as usual, either in the congregation or via personal EFT
- Fund makes payment to Old Mutual and Old Mutual insures risk
- Old Mutual and NAC Burial Fund will be jointly responsible for administration
- Cash Funeral Benefit paid by Old Mutual to the member
- Member chooses preferred undertaker and pays undertaker directly
Member makes funeral arrangements directly with undertaker
Undertaker confirms arrangements with family and Rector
Funeral date and time announced by Rector only after family has confirmed with undertaker



Cash benefit paid within 48 hours (on receipt of all required documentation and approval)

- Cash benefit as follows:
 1. Main member - R20,000
 2. Spouse - R20,000
 3. Insured Children (no limit):
 - Aged 14 to 21 - R20,000
 - Aged 6 to 13 - R15,000
 - Aged under 6 and stillborn - R5,000

Documentation required

- Certified copy of ID book/card of deceased
- Police report for unnatural/accidental death
- Notification of death/stillborn (DHA 1663/BI 1663)
- Certified copy of Death Certificate
- Bank Statement of beneficiary
- Certified copy of beneficiary's ID book/card
- Certified copy of Marriage Certificate; or
- Certified copy of unabridged Birth Certificate

Completion and submission of Forms

- On death Rector, Priest or Burial Co-ordinator completes "NACBF - Deceased Notification - Scheme Code 96391" form and submits to Fund and the undertaker
- Member completes Old Mutual Claim form
- Member submits claim form and documentation to Old Mutual



Funeral Support Service

As a member of an Old Mutual Group Life or Family Cover policy, you and your immediate family qualify for the Funeral Support Service - at no extra cost.

THE SERVICE PROVIDES PRACTICAL HELP:

- Assistance and advice on claims procedures
- Legal assistance regarding funeral procedures, e.g. death certificate, removal of body, etc.
- Advice on the handling of all necessary documentation, such as obtaining a death certificate and cross-border documentation
- Assistance finding a tombstone provider
- Referral to a pathologist if necessary, as well as reputable undertakers and providers of other funeral services

WHEN CALLING, PLEASE MAKE SURE THAT YOU HAVE THE FOLLOWING DETAILS:

- The scheme number Scheme Code: 96391
- The name and identity number or date of birth of the deceased
- The name and identity number or date of birth of the main member
- Where the deceased is not the main member, proof of relationship is required

This service is available 24hrs a day 7 days a week:

Call 0860 000 500

or

+27 (0)11 745 9134

if dialling from outside South Africa



Living Benefits

The Living Benefit products provide support and assistance to our members who are experiencing difficulties or challenges. These benefits listed below are provided at no additional cost to the current premium.

- Legal Assistance
- HIV Protection Treatment
- Trauma and Assault Assist

Members can call the
HOTLINE number
0860 555 992

24 hours a day, 7 days a week and 365 days a year



What To Do In The Event Of Death

Death by natural causes - at home:

a. Because Doctors are reluctant or unwilling to come to the home of the deceased, especially at night, it is advisable to call the police and paramedics. Do not be alarmed that the police will be involved. This is standard procedure and the police have to give permission for the body to be removed.

b. The paramedics (ambulance staff) will certify the person's death and will issue a declaration of death and leave it with the family.

c. The police will give permission for the body to be removed by completing a SAPS180 form which will be left with the family. Without this form no undertaker may remove the body, except when a medical doctor is present.

d. When the police, paramedics, doctor and family members have finished, the call can be made to the undertaker to confirm that the body is ready for removal.

e. If a person passes away at home and there is not sufficient medical history, the body must go to the state mortuary to establish the cause of death, as doctors will not give the BI 1663 (notification of death). In such cases an inquest document has to be obtained so that the undertaker can obtain a case number. The family will have to furnish details of the deceased's state of health during the last few days before his/her death. After this the undertaker will take the body to the state mortuary to finalise the paperwork. A family member will have to be present to identify the deceased.

f. When calling the undertaker, please have the deceased's I.D and hospital card (if the deceased attended hospital during the preceding 3 months before death) available and hand to the undertaking staff responsible for the removal.

g. Inform the undertaking staff responsible for the removal of the name, I.D number, cell phone numbers of the person to be contacted by the undertakers.

h. Thereafter the undertaker will contact the family to arrange the funeral.

Death as a result of accidents, illegal activities, suicide, unnatural causes or violence:

a. Contact the police immediately, NO undertaker may remove the body in such cases.

b. The police will remove the body and take it to the state mortuary for an autopsy to establish the cause of death and will then issue a BI 1663 form.

c. A family member / next of kin will be asked to identify the deceased to be removed by an undertaker of their choice.

Deaths at hospitals, hospices or old age homes:

a. The resident doctor will issue the BI 1663 form, and if these institutions have no mortuary facilities, contact the undertaker who will then remove the body as soon as possible, day or night.

